

REGIONAL LAUNCH SEMINAR AND LIVING LAB

ONE-STOP-SHOP FOR ENHANCING AND STRENGTHENING THE EMPLOYMENT CENTRES AND THE INTEGRATED SOCIAL CENTRES

Lamezia Terme | 11-12 November 2021
Grand Hotel Lamezia

in collaboration with Goethe-Institut Rome



OBJECTIVE OF THE LIVING LAB

With the scope of strengthening the Employment Centres and the Integrated Social Centres established via the SU.Pr.Eme. Italia project, the Living Lab aims to evaluate the elements of transferability of the social and work integration methodology of the "Hamburg Welcome Centre" (H.W.C.), a program put in place by the Land and the city of Hamburg.

The Living Lab focuses on how the German methodology for the socio-occupational inclusion of foreign users can provide a basic model to strengthen the training processes, the professional orientation, and the methods of labor demand-supply matching. The meeting will also be an opportunity to deepen and jointly reflect on whether the One-Stop-Shop approach used by the W.I.R. service (*Work and Integration for Refugees*) could lead to effective holistic management of the users through the involvement of all the other territorial services.

The Living Lab will be an occasion to reflect upon two further elements: first, the potentially available tools that could encourage the implementation of this model, such as internships and traineeships in companies; second, the strengthening of the public/private territorial network, a requisite for guaranteeing the social and work inclusion of migrants.

PROGRAMME

Simultaneous interpretation service in German - Italian

Wednesday, November 10th

Arrival

Thursday, November 11th

REGIONAL LAUNCH SEMINAR

15:00-15:30 / Plenary session

Giacomino Brancati | Director General of the Department of Health Protection, Social and Health Services of Calabria Region

Institutional greetings on behalf of the Calabria Region

Roberto Venneri | Secretary General of the Presidency of Puglia Region (COM.&IN. Lead Partner)

Institutional greetings on behalf of the COM.&IN. Partnership

Ulrike Tietze | Deputy Director of the Goethe-Institut, Rom

The value of transnationality and exchange of good practices among the Member States

Gianpietro Losapio | General Director of Nova Onlus

A brief introduction to the COM.&IN. Project - Competenze per l'Integrazione in Europa

LIVING LAB 1

15:30-18:00 / Plenary session

Presentation of the "Hamburg Welcome Centre" and the One-Stop-Shop model

Speakers:

Ralf Probst | Chief Officer of the Hamburg Welcome Centre, Department for the Labour Market Integration of Refugees and Newcomers, Ministry of Labour, Social, Health, Family and Integration Affairs of the Land of Hamburg, Germany

Ahmed Qubaja | Head of Labour Market Service, Hamburg Welcome Centre

- Presentation of the situation in Hamburg
- The experience of the H.W.C. and the services offered (the Employment Centre, training opportunities, supplementary social services)
- The One-Stop-Shop model
- Q&A - Discussion

Presentation of the system of services, the Employment Centres and the Integrated Social Centres in Calabria

Speakers:

Rosalba Barone | Sector Manager, Department of Labor, Economic Development, Productive Activities and Tourism of Calabria Region

Renato Scordamaglia | Regional Manager in Calabria, Nova Onlus

LIVING LAB 2

Friday, November 12th

10:00-13:00 / Two working groups

Topic - Elements of transferability and applicability of the H.W.C. experience in Calabria

A discussion between the regional stakeholders to consider “if” and “how” to build a local network for the application of the One-Stop-Shop model within the territorial services system, with the aim of facilitating the social and work integration of the foreign population.

The participants will be divided into two groups, ensuring a peer-to-peer discussion among the regional and the German stakeholders aimed at exchanging methodologies, identifying strengths and weaknesses of the respective services, providing practical solutions, and verifying the elements of transferability. Two experts in participatory processes will facilitate the two groups.

LIVING LAB 3

15:00-17:00 / Plenary discussion on the key points of the working groups discussion and conclusions

- Summary of the main considerations that emerged during the group work
- Feedback of results (plenary) and discussion
- Conclusions and joint decision on further steps

To participate to the Living Lab, please register at the following link no later than Friday, 5th of November. Given the Anti-Covid19 restriction, being in possession of an EU-Covid certificate or a Covid-19 test with negative diagnosis issued in the previous 48 hours is compulsory for participation.

For further information:

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